

### **Product Sales Order Terms and Conditions**

All IRONSMITH products are made to order. Lead times vary by product and current demand. Contact IRONSMITH for current lead times.

For an additional charge, frames and/or receivers can ship separately for hardscape installation, as noted on quote. Please note on purchase order if required.

Upon receipt of signed Purchase Order issued to IRONSMITH, Letter of Purchase or copy of Quote with signed and dated acceptance in the lower portion, we will proceed with order. Letterhead providing billing, shipping and contact information is helpful.

In accordance with the sales quotation terms and conditions, **a copy of the deposit check** is required with the order. The original check may be sent via standard mail.

### **Customer Payment Terms and Conditions**

A check for full payment is required from the customer for any order under \$3,500.00.

As an alternate payment option, IRONSMITH accepts Visa and Master Card for deposits and payments up to \$25,000.00. Credit card payments over \$25,000.00 are subject to approval. A Credit Card Authorization Form can be faxed or e-mailed from IRONSMITH upon request from the customer.

For sales orders over \$3,500.00, a 50% deposit is required with the order from the customer. A faxed or emailed copy of the check for the balance is due at the time of shipping, with original check mailed to IRONSMITH upon receipt of the product.

For customers requesting net 30-day credit terms on the balance after deposit, pre-approval is required. Complete credit information, signed Credit Application and Project Information (Preliminary Lien / Bonding) Form must be submitted and processed for pre-approval.

Upon request from the customer, IRONSMITH will provide a notarized Conditional Waiver prior to payment and a notarized Unconditional Waiver only after receipt of payment from the customer.